

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyppl@hotmail.com

SECY/CHN 015/08NKS

C A No. Applied For
Complaint No. 18/2025

In the matter of:

Arun Garg
(Through Virender Gupta)

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Virender Gupta, Complainant
2. Mr. Akash Swami, Mr. R.S Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent.

ORDER

Date of Hearing: 22nd May, 2025

Date of Order: 12th June, 2025

Order Pronounced By:- Mr. H.S. Sohal, Member

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connection vide application no. 8007324911 at premises no. P-14, GF, New Mandoli Industrial Area, Phase-I, Shahdara, Delhi-110093. The application of the complainant for new connection was rejected on grounds of "consent to establish from DPCC (for industrial/commercial), connection already exists, polluting unit.

Attested True Copy

Secretary
CGRF (BYPPL)

Y S S

1 of 4

Complaint No. 18/2025

2. The respondent in reply briefly stated that the complaint has been filed by the complainant seeking new NX connection bearing address P-14, GF, New Mandoli Industrial Area, Shahdara, Delhi-110093 vide request no. 8007324911. The application of the complainant was rejected on the following grounds:
 - a) Complainant needs to file valid, verifiable and legal BCC duly issued by competent authority as the applied premises falls under MCD list of polluting unit.
 - b) NOC from DPCC along with MCD Trade License is also mandatory.
 - c) An industrial meter having load of 23 KW already exists at the applied site, which makes it technically not feasible for grant of new connection. The said meter was installed on 30.09.2022.
 - d) No separate entry at the applied site.
3. Complainant filed rejoinder refuting the contentions of the respondent as averred in their reply and submitted that he applied for new connection for his office, which is having separate entry and exit gate. For grant of new electricity connection the complainant has supplied copy of DPCC documents and MCD trade license.
4. Arguments of both the parties were heard.
5. From the narration of facts and material placed before us we find that the complainant has filed DPCC certificate, MCD trade license and MSME certificate is placed on record. Both the DPCC certificate and MSME certificate placed on record shows that the complainant is doing Manufacture of fabricated metal products. MCD has also issued factory license for copper metal parts.

Attested True Copy

Secretary
CGRF (BYPL)

Complaint No. 18/2025

6. OP also placed on record list of classification of Industries under Red/Orange/green/white categories dated 19.08.2015. The said list at sl. No. 51 shows that copper smelter work is highly polluting industry.

OP also submitted another list of DPCC on the same subject which is in view of their office order dated 12.04.2016 which at sl. No. 53 and 54 shows copper and brass art wares without casting and buffing and copper metal parts, copper ware and utensils (without casting and rehearing) comes under Green Category and same is not hazardous waste generation.

The complainant was also asked to produce DPCC certificate with regard to work carried out at the applied site, the complainant produced a Green Category DPCC Certificate dated 24.04.2025 with regard to Copper/Aluminum, re-rolling industry (foils and strips etc.) with capacity less than 25 MT/day.

Since the documents asked for from the complainant are produced by him and the complainant wants the electricity connection for running an office in the said premises. Already an Industrial connection is energized in the same premises for industrial purposes and the industrial work is also carried out. This connection under NX category can be granted to the complainant.

7. In view of the above, we are of considered opinion that the new connection applied by the complainant is under NX category and same can be granted. Already an Industrial connection is existing at site. Therefore, another connection under NX category can be granted only for office purpose. The complainant should use the said connection for office purpose only and if found indulge in any other activity OP is free to take action as per law.

for Bhawal
Attested True Copy

Secretary
CGRF (BYPL)

by G S

3 of 4

ORDER

The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007324911 under NX category at premises no. P-14, GF, New Mandoli Industrial Area, Phase-I, Shahdara, Delhi-110093, with submission of an affidavit that the connection will be used solely for office purpose only and if found used for any other purposes, OP is free to take necessary action as per law. Further no polluting activity will be carried out in future. If any of the above conditions are violated OP will be free to take necessary action to disconnect as per law.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

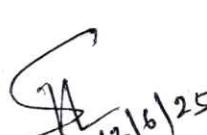
The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S. SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

for Sohal
Attested True Copy

4 of 4